

WHAT TO PREPARE FOR YOUR FLIGHT JOURNEY

Before your flight



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with Cathay Care](#)

- ◆ When you fly with us, you will be covered for medical expenses related to a COVID-19 diagnosis with our free [COVID-19 Insurance](#). Click link for validity period, and terms and conditions.
- ◆ Remember to check [Flight Status](#) before you travel.
- ◆ [Online check-in](#) opens 48 hours before flight departure.
NOTE: Due to the number of government restrictions that are currently in place, we are not able to provide mobile or self-print boarding passes at this time.
- ◆ Complete and submit a [Health Declaration Form](#) if relevant to your destination, prior to departure.
- ◆ If your end destination is Hong Kong, you must complete a [Hong Kong Department of Health Declaration Form](#) prior to departure.
- ◆ You may bring hand sanitiser/health related items on board.
- ◆ We ask that you bring your own mask(s) as these must be worn when travelling with us.
- ◆ If you have been diagnosed with COVID-19, you must provide a medical certificate confirming you have recovered and are no longer contagious, in order to travel.

Check-in



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[Cathay Care at
check-in](#)

- ◆ Allow plenty of time to complete check-in processes at our airports.
- ◆ All passengers will be required to answer health screening questions upon check-in.
- ◆ Self-service bag drop will be in operation at all airports that offer this facility.
- ◆ To protect the wellbeing of all passengers and our crew, if you are two years of age or older, you must wear a face covering when travelling with us. This includes from check-in, while on board and through to disembarkation.

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On board



Temporary modifications to inflight service are in place to reflect the current situation.

- ◆ Face masks, as per check-in, are required on board. A Cathay Care Kit will be provided on board including antiseptic wipes and an extra mask.
- ◆ Inflight magazines and duty free sales have been temporarily suspended.

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[Cathay Care on board](#) [Cathay Care for cabin crew](#)

HKIA

(Hong Kong International Airport)



∞ LINKS

[Arriving into HK](#)
[Transiting in HK](#)
[Departing HK](#)

Health & Safety

- ◆ Face masks are required to be worn, and hand sanitiser is available throughout the airport e.g. CX check-in counters, immigration, security checkpoints, boarding gates, arrivals hall, and at our [Cathay Pacific lounges](#).
- ◆ Temperature checks are required for all arriving, departing and transiting passengers.

Arrivals & Transit

- ◆ All persons [arriving into Hong Kong](#) who have stayed in places outside of China on the day of arrival, or during the 21 days prior, must undergo COVID-19 testing immediately on arrival. Quarantine is also compulsory for up to 21 days in designated hotels.
- ◆ While in transit, you can take advantage of [pay-in lounges](#) and free [shower facilities](#) (located in the transit area as you move from Arrivals up to Departures)

Airport Facilities

- ◆ Limited [shops](#) and [restaurants](#) are currently operating in the terminal.
- ◆ [Resting Lounges](#) are located throughout the airport for travellers to unwind and rest before departure and during transit.