## Free Wi-Fi Pass with Annual Multi-Trip Purchase or Renewal Terms and Conditions

- 1. This Offer (this "**Offer**", as described in greater detail below) is organized by Cathay Pacific Airways Limited ("**Cathay**", "**us**", "**we**" or "**our**") and Chubb Insurance Hong Kong Limited ("**Chubb**").
- 2. This Offer commences on 10 July 2025 00:00 (GMT +8) and ends on 9 September 2025 23:59 (GMT +8) ("Offer Period").
- 3. The following capitalised terms used in these terms and conditions have the meaning ascribed to it:

"AML" means Asia Miles Limited, a wholly owned subsidiary of Cathay.

"Cathay Membership Programme" means the loyalty and rewards programme operated by AML (as such programme may be renamed, rebranded, amended or replaced from time to time);

"Channel" means the <u>Chubb dedicated website;</u>

"Eligible Policy" means the Cathay Rewards Annual Travel Cover, an annual multi-trip travel insurance plan of Chubb for journey departing from Hong Kong; and

"**Member**" means a current member of the Cathay Membership Programme with a membership account in good standing.

- 4. This Offer is only available to Members (herein referred to as "Eligible Member", "you" or "your") who:
  - I. are at least 18 years of age; and
  - II. have purchased or renewed the Eligible Policy through the <u>Channel</u> during the Offer Period.
- 5. Each Eligible Member will receive a Wi-Fi pass redemption code as per paragraph 6 below which they can redeem for a free Inflight Wi-Fi Pass ("**Wi-Fi Pass**"). In additional, Eligible Members who have purchased or renewed an Eligible Policy during the period from 10 July 2025, 00:00 to 21 July 2025, 23:59 (both days inclusive, Hong Kong Time, GMT+8) will receive 1,000 miles ("**Bonus Miles**")
- 6. Each Wi-Fi Pass redemption code can only be redeemed for one Wi-Fi-Pass and is valid for a single flight journey only and cannot be used across multiple flights or segments. For more details on our inflight Wi-Fi, please visit this <u>link</u>.
- 7. Chubb will send the Wi-Fi Pass redemption code to policy holder's email address within 2 weeks following the successful issuance of the Eligible Policy.
- 8. The Wi-Fi Pass redemption code remains valid until 31 December 2025 and the validity period will not be extended under any circumstances.

- 9. Cathay will credit the Bonus Miles to the Eligible Member's Cathay Membership Programme membership account within 6-8 weeks after the policy effective date.
- 10. Each Eligible Member can only receive this Offer once during the Offer Period.
- 11. Any transactions that are found to be fraudulent or are eventually cancelled/returned will be considered ineligible for this Offer.
- 12. This Offer is non-transferable, non-exchangeable, non-returnable or may not redeemed for cash.
- 13. This Offer can be enjoyed in conjunction with the regular mileage reward for the Eligible Policy, which is subject to separate terms and conditions available at <u>Cathay Rewards Annual Travel</u> <u>Cover Terms and Conditions</u>.
- 14. Cathay and AML may at any time cancel or reverse Bonus Miles credited or refuse to credit any Bonus Miles to your Cathay Membership Programme membership account if without limitation:
  - I. Asia Miles have been awarded to you due to any error;
  - II. Chubb refunds any premiums you paid to Chubb on the Eligible Policy for any reason;
  - III. you fail to comply with these terms and conditions and/or the Cathay Membership Programme terms and conditions;
  - IV. Chubb notifies us that you have failed to comply with the terms and conditions applicable to the Eligible Policy you have purchased or renewed; and/or
  - V. you commit any misconduct or fraud or otherwise act illegally, dishonestly, misleadingly, deceptively or fraudulently in connection with the Eligible Policy, the Cathay Membership Programme, or this Offer under these terms and conditions.
- 15. In the event of any discrepancy between English and Chinese versions of these terms and conditions, the English version shall prevail.
- 16. The Eligible Policies are provided and underwritten by Chubb. Cathay is an authorised insurance agent (FA3522) of Chubb in Hong Kong. Cathay/AML are not responsible for any insurance products issued by Chubb, or any information provided by Chubb in connection with this Offer or otherwise. The Eligible Policies are subject to the terms and conditions of the insurance policies determined by Chubb.
- 17. AML is not a licensed insurance intermediary, and it is not an agent or acting for and on behalf of Chubb, Cathay or you. AML only conducts the relevant administrative or clerical work. AML does not carry on, or hold out to carry on, any "regulated activities" as defined in the Insurance Ordinance.
- 18. Your purchase or renewal of the Eligible Policy is subject to underwriting and approval by Chubb. Chubb reserves the right to accept or decline any application for the Eligible Policies.
- 19. In the event of any dispute regarding these terms and conditions, conduct, and all other matters relating to this Offer, the decision of Cathay shall be final.

- 20. The continued participation in this Offer by an Eligible Member after any amendments or modifications have been made to these terms and conditions will indicate his or her acceptance of such amendments or modifications.
- 21. Personal data collected in connection with this Offer shall be processed in accordance with <u>Cathay Pacific Customer Privacy Notice</u>.
- 22. The Cathay Membership Programme <u>terms and conditions</u> apply.
- 23. These terms and conditions shall be governed by the laws of Hong Kong. Any dispute that cannot be resolved between the parties will be submitted to the jurisdiction of the courts of Hong Kong.